

INSIGHTS & TRENDS

Inside Reverse Logistics & Returns Market

The Global Reverse Logistics Market

The global reverse logistics market is expected to reach **US\$603.9 billion** by 2025.



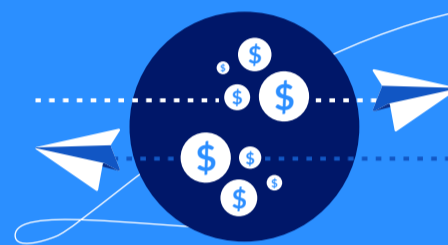
The Logistics Behind Returns

Reverse logistics processing requires **20% more space** on average than forward logistics.



So much space in fact, that reverse logistics is the top new user of warehouse space in the US, accounting for **700 million square feet** nationally.

Processing a truckload of returns takes **6X to 24X more time** than an inbound truck.



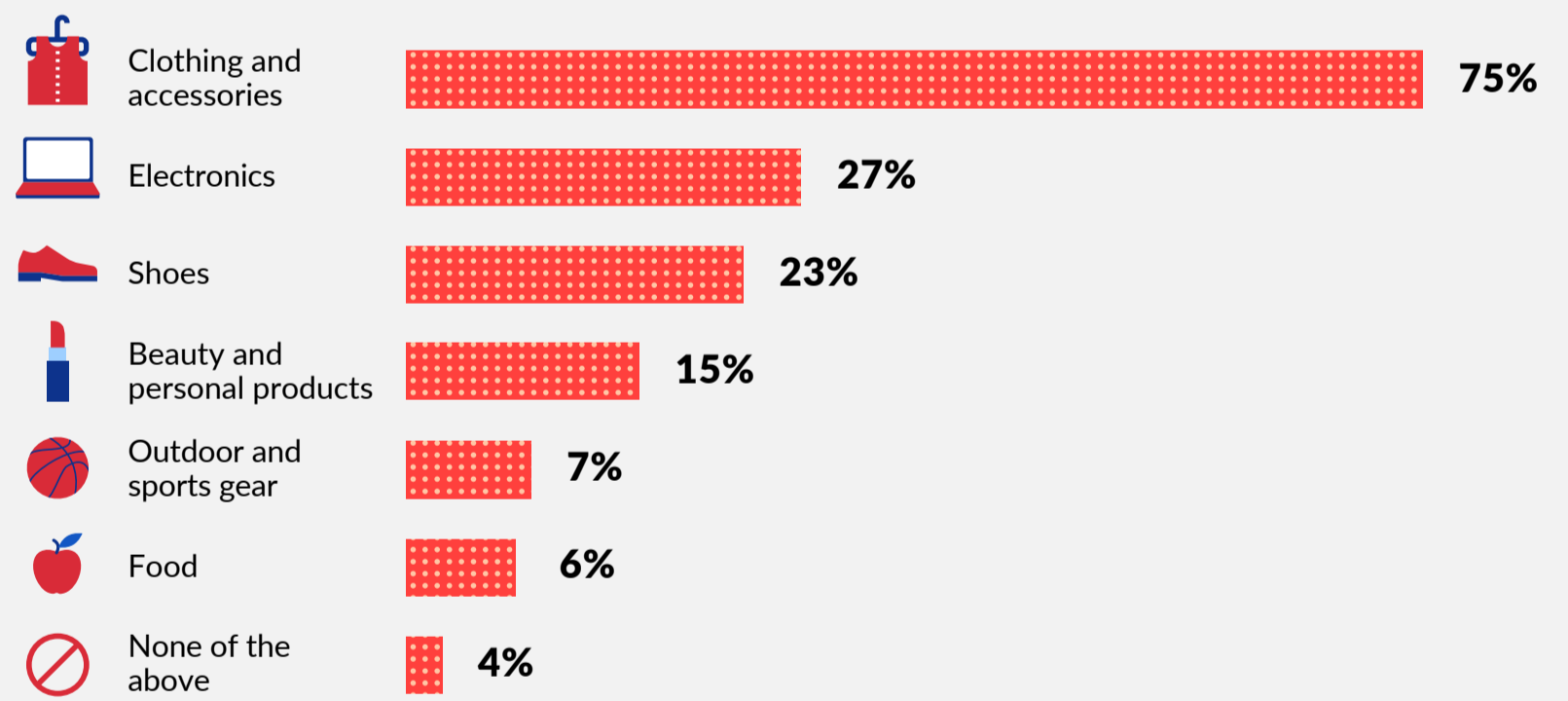
An average return costs **US\$10** to receive and process.

Holiday Season Returns

During the 2018 holiday season, over **US\$94 billion** worth of goods were returned globally growing at **36%** in only 3 years.



When you returned gifts after the holidays last year, which of the following did you return?



eCommerce & Retail Returns

Return rates for eCommerce purchases are **3X higher** than in store purchases.

