

## 2020 IN CANADA

# A Year of Change



The effects of the global pandemic shifted consumer behaviors around the world, and the supply chain industry got a front row seat. Here's a look at what changed in Canada last year.

People shopped more from home, resulting in a **40% increase** in ecommerce orders!



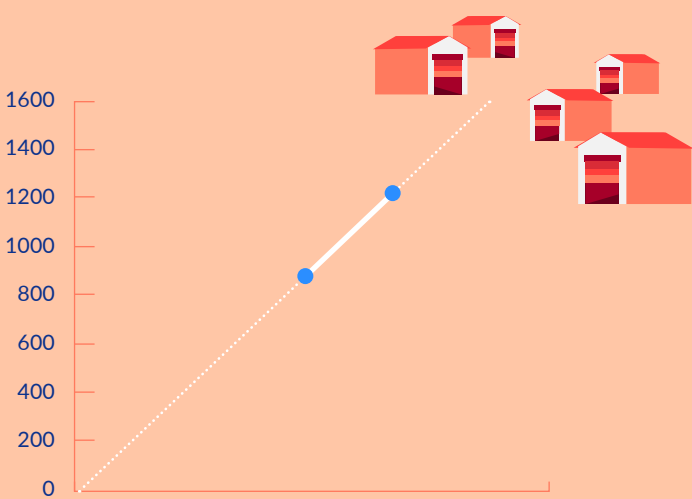
Processing all those ecommerce orders required more hands.



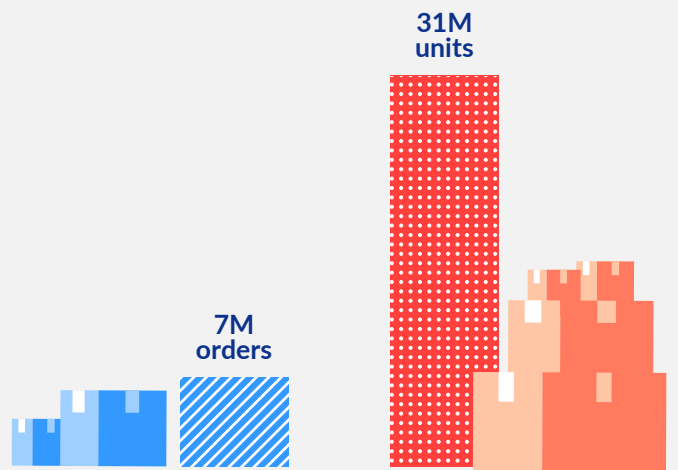
Ingram Micro deployed a virtual hiring system and used AI to screen associates, hiring over **1,000** new teammates to help manage order volume increases!

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High order volumes also required more space! Our warehouse spaced expanded from **900K to over 1.2M sq feet** to accommodate our customers' additional inventory.



In total, our Canada warehouses shipped over **7M orders** and delivered over **31M units** in 2020.



We shipped products to more than **680,000** unique postal codes across Canada.



On our busiest day during Peak Season, we shipped more than **135K units** in a single day!

